

Abc

at the Mattli Antoniushaus

A warm welcome!

We are delighted that you are staying with us at the Mattli Antoniushaus.

Below we have compiled the most important information to make your stay a pleasant, relaxing, educational and unforgettable experience.

Yours

Reception and housekeeping teams

(translated by deepl)

### ADAPTER

Plug adapters are available at reception for a deposit of CHF 10.

## ASSEMBLY POINT IN EMERGENCIES

Our emergency meeting point is located in the car park - look out for the green sign on the car park lighting.

## CHANGING OF BED LINEN AND TOWELS

To save energy, water, detergent and labour costs, we only change the towelling and bed linen during your stay if it is heavily soiled, and after some nights for longer stays.

By the way: We use an environmentally friendly detergent from the Maya line by Steinfels.

# CHECK-OUT, LATE CHECK-OUT FEE

For operational reasons, we would be grateful if you could vacate your room by 9 a.m. on the day of departure or by the start of your course.

You are welcome to leave your luggage in the luggage rack at reception. If you would like to keep your room until after midday, please contact reception the evening before. The late checkout fee from 11 a.m. is a flat rate of CHF 25.

#### **DEPOSITS**

For operational reasons, we can only accept cash in Swiss francs. If you wish to pay in a foreign currency, please have your consumption charged to your room bill and pay the bill with your credit or debit card before departure. This is also possible in your usual currency.

The nearest ATM is located at the main entrance to the Swiss Holiday Park in Morschach, the nearest post office and bank branches are in Brunnen. You can also exchange cash at the railway counter in Brunnen.

#### EMERGENCIES OF ANY KIND

On-call service Mattli Antoniushaus +41 (0)41 820 20 54

# **EMERGENCY NUMBERS**

Hospital emergency department +41 (0)41 818 41 41

Police +41 117 Fire brigade +41 118 Ambulance, ambulance +41 144

Taxi - Adler Taxi, Brunnen +41 (0)41 820 30 30

## **ENERGY SAVING**

Ventilate your room during the heating period by airing the room in bursts (open the window fully twice a day for a maximum of 5 minutes) and always close the windows when you leave the room - even in summer. This will help you to save energy in winter and keep the room cool in summer with the blinds down.

By the way: since 2015, we have been heating our buildings using district heating from biomass from the energy centre in lbach. The preparation of hot water is supported by solar panels on our roof.

# FIRE - WHAT TO DO ?!

- 1. Keep calm, close doors and windows.
- 2. Raise the alarm (call the fire brigade on 118) or use the red alarm button in the stairwell.
- 3. If possible, alert other guests without endangering yourself.
- 4. If possible, extinguish the fire without endangering yourself. Fire extinguishing posts and/or fire extinguishers are located in both stairwells on each floor.
- 5. If possible, leave the building and go to the assembly point. (See B: Assembly point in emergencies) If this is not possible, stay in the room, make yourself heard at the closed window and wait for instructions from the fire brigade.

# **FUN AND GAMES**

The staff in the restaurant are happy to hand out card games. Other board games can be found in the cupboard by the computer behind the break room.

There is a television in the gallery above the break room.

In the «Spielhöhle», our games room for adults, there is a pool table, a large table football table and board games.

#### GIFTS FROM THE REGION

At the reception you will find a display case with regional products, home-made items, candles, Swiss stone pine products, etc.

# **GUEST CARD**

We will be happy to issue you with a guest card at reception. This gives you various discounts on mountain railways, admission to the public experience of the Swiss Holi-day Park as well as admission to museums and much more.

## HIKING MAPS

A selection of hiking maps, leaflets with hiking suggestions and brochures with ideas for excursions are available at reception.

#### **HYGIENE ITEMS**

Hygiene articles, Oropax, batteries, alarm clocks, adapter plugs and anything else you have left at home can be borrowed or purchased at reception.

#### INTERNET

You can access the World Wide Web via WLAN (Mattli\_Guest / password: Franziskus21).

A computer is freely accessible in the alcove behind the break room.

### **INVOICE**

Please settle your bill before departure in cash (Swiss francs) or by Postcard, Mastercard and Visa. The pension costs include VAT and the sustainability bonus. The visitor's tax is not included.

#### LAUNDRY SERVICE

If required, we can also wash guest laundry. Please enquire at reception about the costs and the time period.

## LIBRARY, BIBLES, BOOKS

A large number of books are freely available in the break room on the ground floor gallery. By the seating areas on the floors, in front of the 100 and 300 rooms, there are various Bibles in the wall racks. To the right of the restaurant entrance there are shelves with selected literature for sale. Please pay for these books at reception.

## **LUNCH PACKAGES**

Packed lunches at CHF 18 can be ordered at reception up to the day before.

# **MAILBOX**

You can hand in your letter post at reception or put it in the yellow letter box to the left of the restaurant entrance. Mail is collected on weekdays at 8.15 am. Stamps can be purchased at reception.

#### **MEAL TIMES**

Breakfast from the buffet: 7.30 to 10 am Lunch from the buffet: 12 to 13.30 Dinner from the buffet: 6 to 7.30 pm

Individual guests are generally only registered for breakfast. Seminar guests can only be reimbursed for individual meals not taken if these have been cancelled within 12 hours before arrival.

### NIGHT CALM

Many of our guests want to enjoy the peace and quiet of the countryside from 10 pm to 8 am. We therefore ask you to keep quiet from 10 pm, especially in the corridors and on the forecourt by the main entrance.

The play den, seating by the fireplace and the restaurant with terrace are available for cosy gettogethers in the evening.

### **OPENING HOURS**

## Main entrance

The main entrance door is closed at 10 pm at the latest. Always take your "room key" with you when you leave the house. The outer entrance door always opens. There is a door opener (white box) in the vestibule on the left-hand side. Hold the "room key" in front of the sensor of the box to open the inner door.

# Reception

There is a member of staff at reception every day from 8am to 5pm.

#### Restaurant

During the summer months, the restaurant is open daily from 7.30 a.m. to 5 p.m. During the winter months, the restaurant is closed on days when there are no seminars.

As a rule, the service staff are present until at least 9 pm. After closing time, drinks and snacks are available for self-service.

## **PHARMACY**

We are happy to help you with a small emergency pharmacy at the reception desk. For legal reasons, we are not allowed to hand out any medication. The nearest pharmacy is in Brunnen, near the landing stage: Rütli Apo-theke, Bahnhofstrasse 1, 6440 Brunnen, Tel. +41 (0)41 820 12 01.

#### PHOTO COPIES

There is a photocopier at reception. The member of staff on duty at reception will be happy to help you. Cost:

A4 black/white CHF -.20 per copy A4 coloured CHF -.30 per copy

# POST - POSTCARDS AND ART CARDS

A selection of postcards and art cards hangs on the wall opposite reception. Stamps can be purchased at reception.

A postman brings and collects the post on weekdays at 8.15 am. We are happy to leave incoming post for our guests at reception.

## **REST ROOM**

The relaxation room is located on the third floor. Use it after you have vacated your room on the day of departure and would like to lie down for a while, e.g. during your lunch break.

#### ROOM CLEANING

Out of consideration for your privacy, we do not enter your room. For longer stays there is an intermediate cleaning. On request, we can also clean your room daily for a fee of CHF 10 per night.

#### SAFE

We cannot be held liable for lost or stolen items of clothing, valuables and electronic devices. Please entrust your valuables to the member of staff on duty at reception. She will be happy to lock them in our safe for you.

### SAVING ELECTRICAL POWER

Please switch off the lights when you leave your room.

By the way: We obtain our electricity from our photovoltaic system on the roof and from 100% hydropower from naturemade-basic-certified power plants of the Altdorf electricity plant. The lighting fixtures are all equipped with energy-saving bulbs or LEDs. Most of the lights in the public areas are regulated by motion detectors and/or minute-cylinder controls.

## SAVING WATER

You can help us to save water by informing reception if you notice a dripping tap or a leaking toilet flush.

By the way: Water from the Stooswald spring in Morschach flows from the taps in the Mattli Antoniushaus.

## **SMOKING**

Thank you for respecting the smoking ban throughout the house and refraining from smoking, especially in the guest rooms and bathrooms. There is a covered smoking area with a bar table and ashtray at the side entrance. For safety reasons, it is also forbidden to light candles or incense in the rooms.

### TRAFFIC TIMETABLES

The current timetables for bus, boat and cable car can be found on the notice board next to reception.

#### WASTE

Please use the black wall waste bin in the bathroom for your hygiene waste. We will dispose of the waste from the paper basket in the room separately for you.

By the way: Our set-up and food waste is fed into the biogas plant of the energy centre in Ibach, where we get our district heating from.

# **WELLNESS & WELLBEING**

Wellness here means enjoying the fantastic view on the large terrace above the panorama room and letting the wind caress your face... Relax in a deckchair or linger on a bench with a view... Listen to the twittering of birds and sheep bells... Take a dip in the fountain in the courtyard... Watch lizards, butterflies, bumblebees and dragonflies... And, the chapel is accessible at any time to pause for a moment.

The house is surrounded by a "path of the senses" based on the ideas of Hugo Kükelhaus. You can obtain a detailed brochure on this adventure trail, which promotes perception, from reception.

There are well-maintained, easy walking paths directly from the Mattli Antoniushaus: The Wald-parkweg leads along the ridge, with views of Lake Lucerne, into the village. The chapel trail leads to the five sacred spaces in Morschach. A short hike to "our" Douglas fir in the Ingenboh-ler forest. A challenging mountain hiking trail up to the summit of the Fronalpstock.

The public adventure pool of the Swiss Holiday Park is in the immediate vicinity and also offers a wide range of indoor sports, games and fitness facilities.

# **WLAN**

Connect your device to the internet via our WLAN "Mattli Guest". (Password: Franziskus21).

# **WORSHIP SERVICE**

Services are held in the Morschach Catholic Church on Tuesdays and Sundays at 9 am.On selected Sundays and public holidays, services are held in our Antonius Chapel in collaboration with the parish of Morschach. Information is available at reception.